

LigTel CONNECTIONS

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CUSTOMER SPOTLIGHT!

Fritz Helmuth

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Update: We're Connecting!

We've got big news! We're making great progress in Kendallville North—two of the three sections are complete!

And we're not done yet! More fiber is coming to CR 550 E, Kendallville, Wawasee Lake, Waldren Lake, Big Lake and more! Plus, new bundles and Calix SmartHome features are on the way to keep you connected and protected.

Exciting things ahead—stay tuned!

Up next: Our first customer spotlight—meet Fritz Helmuth and his story of hard work, business, and community!

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MEET A LIGTEL CUSTOMER

Fritz Helmuth

A Life of Hard Work, Good Food, and Strong Connections

Fritz Helmuth never planned on a career in metal—at least, not at first.

In third grade, he found himself working at his dad's metal shop, J and B Metals —not exactly a dream job for a kid. When he complained, his dad told him, "Keep doing it until you really start to hate it." Ironically, that never happened. Over 50 years later, he's still in the business, now running S&H Metal Products, Tiffany's Restaurant, and Freedom Finish Works.

During our tour of S&H Metal Products and Freedom Finish Works, one thing was clear—this isn't just work for Fritz; it's who he is. Even more impressive? How well he knows his employees. He greeted each one by name, cracked jokes, and made sure everyone felt valued. His contagious energy and respect for his team were evident in every interaction.



"If you take care of people, they'll take care of you."

That's not just his philosophy—it's how he runs his businesses. Whether it's serving comfort food at Tiffany's, ensuring quality craftsmanship in his shops, or supporting local causes, Fritz believes business should be about more than just making money. It should strengthen the community.

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Why He Trusts LigTel

Between managing multiple businesses and keeping things running smoothly, Fritz doesn't have time for unreliable service.

“When you run multiple businesses, reliable service isn't optional—it's essential. LigTel understands that.”

With LigTel, he knows his businesses stay connected, so he can focus on what really matters: community.

The Man Behind the Business

Fritz isn't just a businessman—he's a guy with a story, a sense of humor, and a heart for the community. He's proof that sometimes, the things you least expect (like a childhood spent in a metal shop) turn into the things you love most. And through it all, he's stayed true to what matters: faith, family, and hard work.

So next time you're enjoying a meal at Tiffany's, driving past S&H Metal Products, or hearing about Freedom Finish Works, just remember—there's a guy behind it all who started out complaining about metalwork in third grade.

And now? He wouldn't have it any other way.



Thank you!

We appreciate Mr. Helmuth for sharing his story and welcoming us into his factory. His passion for his work and community was clear in every conversation.

— Olivia Wells
LigTel Communications

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