

LigTel CONNECTIONS

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JANUARY 2025



2024: A Year of Connection

Last year has been nothing short of extraordinary for us! From completing our 2024 Grant Area build to extending fiber into neighboring cities, we've celebrated remarkable milestones. We proudly launched our Residential VoIP phone service and teamed up with MyBundleTV to bring even more value to your home. Connecting with you and our incredible neighbors has been the highlight of our journey—providing the reliable connection our community deserves. Your support inspires us to dream bigger as we look forward to expanding and building even more in the years ahead. And rest assured, we'll always stay true to our roots as your friendly, local business in Ligonier Indiana.

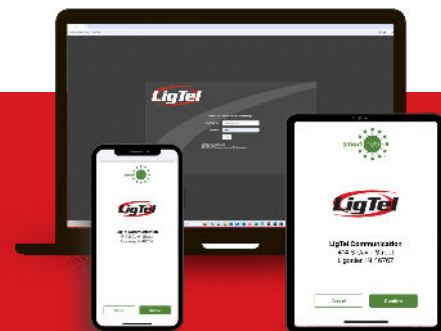
-Mike Troup, General Manager, LigTel

Top News

Recap of the Year
2024

SNEAK PEEK:
How We're Connecting
in 2025!

Special Packages!
Digital Events!



Stay Informed for 2025 with
SmartHUB!

01/03

2025, HERE WE ARE!

You Spoke, We Listened, & We're Taking Action.

In December, we sent out our End of Year Survey and received great feedback! We've listened, and your top requests are shaping exciting updates. Read on to see how LigTel is improving your connection!

Your Top Requests! (in ranking order)



Streaming Bundles

Stream with MyBundle TV

LigTel has partnered with MyBundle TV to make cutting the cord easier than ever! Discover and manage the best streaming services for your needs, and look forward to upcoming streaming credits to save even more.



Privacy Protection

Protect IQ - LAUNCHING SOON!

Protect your devices and family with Protect IQ, offering 24/7 network-level security. It blocks malicious websites, viruses, and cyberattacks while keeping you informed with real-time threat notifications via the CommandIQ app.

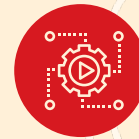


Bundled Packages

LAUNCHING SOON!

LigTel's Lifestyle Packages

LigTel's Lifestyle Packages, launching later this year, are designed to fit your unique needs. Whether you're a gamer, remote worker, or empty nester, our bundles offer the perfect connection for your lifestyle.



Parental Controls

Experience IQ & BARK - LAUNCHING SOON!

Smarter Wi-Fi meets safety with Experience IQ and Bark. Manage your network and protect your kids with tools to block harmful content and monitor for cyberbullying, creating a secure online space for your family.

2025, HERE WE COME PT. 2

WHAT ELSE DO WE HAVE PLANNED?

Digital Workshops

This year, we'll be hosting digital workshops where customers and neighbors can learn about our exciting new offerings, get the latest updates, and ask questions. These workshops will be online and recorded, so you can join from the comfort of your home. Be sure to sign up with SmartHub to receive links to the workshops, along with the latest news and outage alerts.



More Supportive Resources

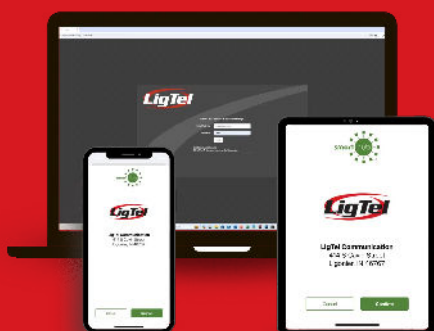
In 2024, we launched a YouTube account and shared a few How-to videos. Next year, we plan to create even more helpful content, along with additional videos based on your requests.

More Control of Your LigTel Account

This year, LigTel will enhance SmartHub features, making account management more convenient than ever. Both new and existing customers will be able to sign up for services and make account changes directly through their LigTel SmartHub account—no need to call unless you prefer to!

How You Can Stay Informed With SmartHub

LigTel uses SmartHub, an easy-to-use online and mobile app that lets you manage your LigTel account anytime, anywhere.



With SmartHub, you can:

1. View and pay your bills.
2. Monitor your usage to avoid surprises.
3. Set up notifications for account updates, so you'll always be in the loop.
4. Go paperless and access bills instantly.

03/03