

# LigTel CONNECTIONS

WWW.LIGTEL.COM

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## LigTel Named Business of the Year for 2024!

At the July Ligonier Chamber of Commerce meeting, LigTel was honored by being named Business of the Year! We are incredibly grateful for this recognition and your unwavering support.

Our goal has always been to provide reliable, high-speed internet to our community. With the transition from wireless to fiber optic, even remote homes can now enjoy fantastic connectivity.

Since 1896, we've been committed to keeping our area connected, following the vision of our founder, Harry Inks.

**Thank you for being part of our journey.**

## Top News

**Business of the Year!**  
2024

### **New! VoIP Phone Service**

A new connection is here!

### **Meet LigTel!**

Who are we?



Thank you!

# VOIP

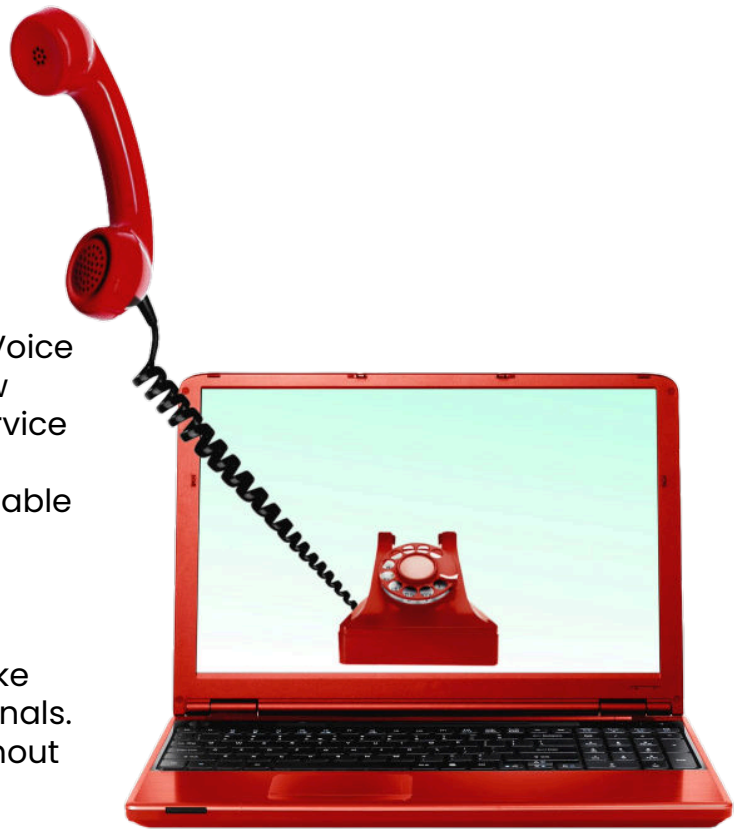
## The Ins and Outs

### Stay Connected

We're thrilled to introduce our new VOIP (Voice Over Internet Protocol) Phone Service, now available with LigTel fiber internet! This service lets you make and receive calls over the internet, offering clear, reliable, and affordable communication.

### What is VOIP?

VOIP uses your internet connection to make calls, converting your voice into digital signals. This means you get high-quality calls without the need for traditional phone lines.

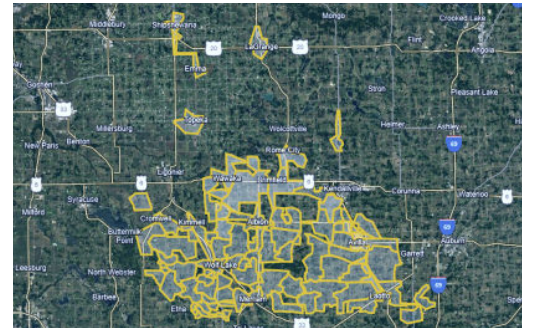


## Benefits of LigTel VOIP

- ✓ **Reliable Calls:** Enjoy clear, uninterrupted calls with LigTel's fiber internet.
- ✓ **Cost-Effective:** Just \$15/month with unlimited local and long-distance calling.
- ✓ **Advanced Features:** Voicemail, caller ID, call waiting, and call forwarding included.
- ✓ **Seamless Integration:** Works with your current LigTel Managed Wi-Fi internet setup.
- ✓ **Flexibility:** Make and receive calls from any internet-connected phone.

### Can You Get VOIP?

VOIP is currently for residential customers that live outside the Ligonier Telephone Exchange.



For more information about our NEW Residential VOIP Services, please visit <https://www.ligtel.com/residential/internet#VOIPPhone>.

# Meet LigTel!

What sets us apart is our local roots and over 128 years of service. Our employees are your neighbors, and what matters to you matters to us.



## Customer Service

If you call or see LigTel at local events, you'll likely meet this awesome crew from Customer Service, Marketing, Accounting, and Sales. They're here to help, answer your questions, and keep you connected!

## Installation & Repair Technicians



Here are the hardworking installation and repair technicians who visit your home or business to get you connected and keep everything running smoothly! They make sure your services are set up and working just right.

## Network Operations

Meet our behind-the-scenes heroes, the Network Operations team! They work tirelessly to ensure our network runs smoothly, keeping you connected around the clock.



03/04



### Outside Plant Operations

Here's the Outside Plant crew! These guys dig, bury, and map out where the fiber should go, making sure the infrastructure is in place to keep our community connected.

### LigTel Management

Meet our dedicated managers! They oversee each of the teams you've met—Customer Service, Marketing, Accounting, Sales, Installation and Repair, Network Operations, and Outside Plant—ensuring everything runs smoothly and effectively.

**General Manager:** Michael Troup (middle right)



### LigTel Board of Directors

Here are the Board of Directors, the guiding force behind our company. They provide strategic direction and make key decisions to help us grow and serve you better.

**President:** Dr. Daniel Schloss (middle right)  
**Vice President:** Elizabeth Burchfield (center)



**We connect you to what's important.**  
**We are LigTel.**