

LigTel CONNECTIONS



www.ligtel.com

260-894-7161

January 2024

"Good afternoon, LigTel. How can I help you?"



Top News

Where Are We Now?: Read about where we provide fiber and if it's in your area!

2023 Employee Spotlight: Read about some of our amazing employees!

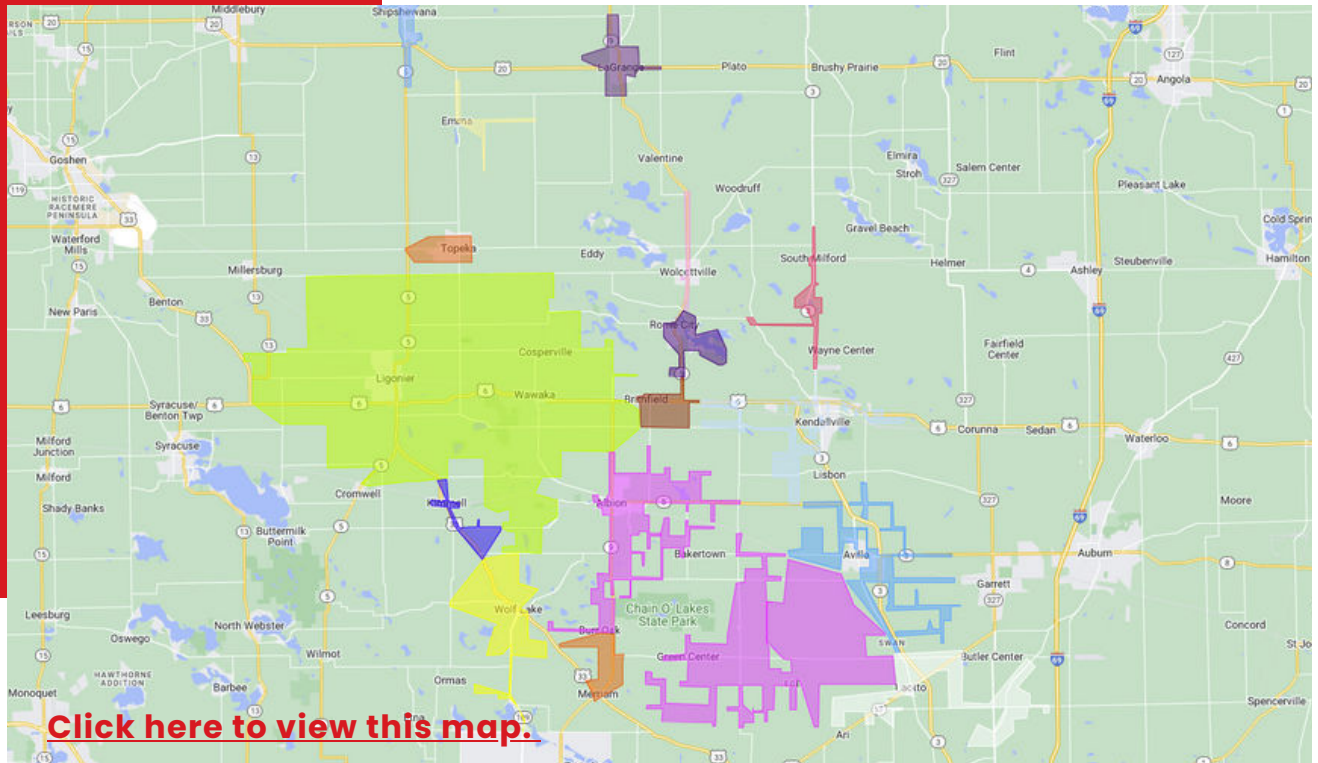
We Now Have A Newsletter!

LigTel is stepping up its game to deliver a bi-monthly newsletter that shares crucial information, including updates on fiber locations, highlights of both customers and employees, and details about any ongoing promotions or events. Newsletters will be sent via email, so to stay in the loop on LigTel news, ensure we have your email! You won't regret it!



Look at all that FIBER!

01/03



Where Are We Now?

- The above map shows parts of Noble and Lagrange County where we currently have our fiber service.
- We are actively expanding in the southern part of Noble County, completing grant addresses in the east, splicing in the south-central, and placing fiber in the west!

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- We are actively extending our network and working hard to get fiber to your area. Check our website at www.ligtel.com to determine if our fiber service is available in your location!

Goodbye 2023, Hello 2024!



LigTel bids farewell to a challenging yet necessary year. We have focused on the future, implementing changes to ensure our customers receive the best internet service around. We deeply appreciate our customers who stood by us during these significant transformations, and we cannot express our gratitude enough. Our future-oriented mindset will keep everyone one step above the rest.

Employee Appreciation

LigTel employees are what help make this company great. Without their hard work and dedication, we wouldn't be where we are today.



MIKE TROUP
GENERAL MANAGER
20 years

The man of many hats, Mike initially led the marketing efforts at LigTel, crafting materials that contributed to the company's success. In addition to his marketing role, he assumed various responsibilities such as Internet manager and network operations manager. With an in-depth understanding of LigTel, Mike has excelled as the General Manager this past year.

Shannon, the go-getter at LigTel, is hands-on at the company's outside plant, ensuring the delivery of your phone and internet services. His dedication involves locating and burying cables, often using large and challenging equipment. Shannon is known for his humor and hard work, and we consider ourselves fortunate to have him!

25 years
SHANNON CLARK
OUTSIDE PLANT TECH



LAURIE ALCALA
CUSTOMER SERVICE
25 years

When contacting LigTel, chances are Laurie has been the friendly voice on the other end of the line. She not only diligently addresses and resolves your concerns but also ensures you receive the best possible service. Laurie's outstanding work ethic, infectious laughter, and talent for creating an inviting lobby make her a standout employee.



NATALIE MURRAY
FINANCE/HR
40 years

Nat, also known as 'Nat Cat,' is our in-house "psychiatrist." She brings a smile to anyone's face, and you can often find one of the employees in her office chatting it up. Nat started at LigTel, known then as Ligonier Telephone Company, when she was 25 years old! Her compassion for others, her hilarious humor, kind heart, and dedication make her a true LigTel star.